

PARTIES AT BELMONT CHILDREN'S FARM

Frequently Asked Questions

What is included in this cost?

This includes entry to the farm, use of a space to eat the birthday meal (the party room) and a two-course meal for each child. The birthday child's parents/guardians go free and there is also a complimentary gift of one month's free membership to the farm for the birthday child from the Belmont Team.

What times are available?

Parties are available in two slots:

Morning 10am-1pm Afternoon 2pm-5pm

Parties are generally held on Saturday/Sunday as the room is used for school/group visits during the week. However, we are sometimes able to accommodate party bookings during the week, please contact us to check availability.

How long is my party for?

You will have sole use of the party room for your 3 hour session. Your party does not have to be as long as this, the average time for a party is usually 2hrs-2.5 hrs, leaving 30 minutes to allow for decorating the room etc. This is totally up to you.

How many children does the party room hold?

All parties must consist of a **minimum of 15 children**. The maximum number of children within the party room is limited to 35.

How much does it cost per child?

£10.95 per child

Do adults have to pay?

Yes. The birthday child's parents/carers are admitted for free (max 2). Any other adults that wish to enter the farm are charged at a reduced entry rate of £3.50 per adult. The adult rate is applicable to all over the age of 12 years of age who do not require a birthday meal.

BOOKING AND CONFIRMATION

How do I book my party?

First, email us or telephone us to check availability. Our email is info@belmontfarm.co.uk We can reserve a date for up to 1 week after which, we would require a completed booking form and deposit of £100 to secure your booking. Your deposit is non-refundable. We take the remaining balance the week before the party once final numbers are confirmed.



When do I need to confirm final numbers?

We request that you confirm final numbers with us at least one week before the party. Private Sessions also need to be booked one week in advance in order for us to accommodate your request. When you confirm numbers you will also be asked to pay the balance for the party.

What happens if numbers change after I pay the balance?

Numbers need to be confirmed the week before the party. We can usually cater for additional children but you will not be refunded if some children do not turn up on the day as we have to pre order the party food. We do not usually require adults to pay until the day of the party. Party parents are free.

ACTIVITIES AND ENTERTAINMENT

What else can you offer to entertain my group?

We can offer private activity sessions, priced at £40 each. These include animal petting, farm tours and tractor rides. These must be booked in advance with a minimum of 7 days notices. Our pony petting sessions are charged at £50 for the session.

What are the Private Activity Sessions?

We have 4 different activity sessions available for parties.

Petting Session – This allows the petting of some of our smaller animals such as rabbits, chicks, giant rabbits and Guinea pigs in a private petting room with a guide. Sessions are ideal for all children. Group sizes are limited to 15 at any one time. Sessions are 30 minutes. (£40 per session)

Tractor Ride – We offer your own private tractor and trailer ride with a tour guide around the farm past the racehorses and outdoor enclosures which house a variety of animals. The trailer is covered if it rains and it is suitable for all supervised young children. The ride takes 20-25 minutes. Group sizes are **limited to 20 per ride**, numbers above 20 will require a second ride (£40 per ride).

Farm Tour – A personalised private tour around the farm with a guide who will explain all about the animals we have here, how we care for them, and other facts. The tour is best for children aged over 4. Group sizes are limited to 30 per tour, which takes 30-45 minutes. (£40 per tour)

Pony Pampering – Help our ponies get ready for the party. We have a team of friendly ponies on the estate who love to be groomed and will join the children for a pampering session with their groom. Sessions last 30 minutes and are subject to availability as sometimes the ponies are out at a show. (£50 per session)

Can we bring a children's entertainer?

We do allow hosts to bring entertainers with prior arrangement with ourselves. However, this must take place in the party room only and we require copies of the entertainers' <u>CRB clearance</u> as well as copies of the <u>public liability documents</u>.

FOOD

Due to health and safety NO EXTERNAL FOOD OR DRINK IS ALLOWED ONTO THE FARM WITHOUT PRIOR AGREEMENT WITH BCF.



What food options are there?

Hot Option (Monty) – Chicken or Fish Goujons (or a mixture of both), Chips and Beans and fresh fruit salad & ice cream

Cold Option (Bella) - Mixed sandwiches, carrot and cucumber sticks with hummus dip with jelly & ice cream (S/W filings available – Cheese, Ham, Egg, Tuna Mayonnaise, Jam)

Choices regarding the party meal should be made on the party booking form. We will always do our best to accommodate special requirements so do get in touch (preferably via email).

You will choose 1 option, hot or cold, for all the children.

What can you offer for vegetarians?

Hot Option – Vegetarian sausage, Chips and Beans, fresh fruit salad and ice cream **Cold Option** - Vegetarian sandwiches (cheese, egg, jam) with carrot and cucumber sticks, hummus dip and fruit salad and ice cream.

Allergy Advice

Please make it clear when booking your party if you have any special dietary requirements. We can cater for Celiacs and some allergies. Our café produce may contain traces of nuts as we do have nuts on the premises and they are used in our kitchen.

We ask that you confirm or update us on any allergies you may have in your party group at least a week before the event. If you need more information on this please email us or give us a call, we'd be happy to help.

Do you provide kosher food?

Unfortunately, we are not able to supply kosher food at this time.

Can I bring my own food?

With the exception of a birthday cake, we have a **no-external food policy** at Belmont Children's Farm. If you wish to discuss this further please contact us but for health and safety reasons we are extremely strict on this rule. If party parents require food you can order party platters, or simply order anything of the café menu on the day. We also stock a wide range of snacks and the café staff will be happy to open a tab for you should this be required. You can then settle your tab when you settle up at the end of the day.

Are you able to provide food for parents?

We can supply sandwich platters, fruit platters and mixed pastry/cake platters. These are priced at

£35 - Mixed sandwich platter for 10-12 adults

£18 - Mixed cake/Danish platter for 10-12 adults

£22 – Large mixed fruit platter

Can I order additional food and drink?

You are more than welcome to order whatever you like from the Waffle café menu during you party, the café staff will be happy to open a tab for you.

GENERAL QUESTIONS

Do you decorate the room?

No. You are welcome to decorate the party room with balloons, banners etc. We provide plain crockery, cups and napkins however if you wish to supply us with themed tableware we will use it to



set the party table if it is given to the café team at least the day before. We do not have the facility to inflate helium balloons and do not allow piñatas to be used in the party room.

Do you have invitations?

Invitations are available to download from our website. www.belmontfarm.co.uk/parties

What is there to do if it rains?

Our party room is reserved for you for the duration of your 3-hour party slot. The petting and pony pampering sessions are both under cover and the tractor and trailer ride is covered so can run whatever the weather. The indoor animal barn is also undercover.

Do you supply party bags?

Party bags are priced is £1.20 each. The party bags we offer are animal themed activity packs which come in a farm themed bag, with some activities for them to do; including some games on the bag, along with a sheet inside with similar games, some crayons, and animal stickers that they can colour in. If you wish to order party bags, please indicate this on your party booking form. You are welcome to put additional items in the party bags.

Is there wheelchair access to the farm?

We do have wheelchair access around the farm, however our tractor rides are unable to facilitate wheelchairs at this time.

How is the best person at Belmont to speak to about my party?

When you phone or visit us, the member of staff who specialises in the party bookings is Maria, but any of the staff can help you with basic queries.

To check availability, or if your question has not been answered, please email us at info@belmontfarm.co.uk

For the latest news and events, see our website

www.belmontfarm.co.uk